Like

NonprofitsFirst

COVID-19 Community Update

PALM BEACH COUNTY ORDERS & ANNOUNCEMENTS
TESTING SITES
FOOD DISTRIBUTION

MENTAL HEALTH SUPPORT
CAMPS, SCHOOLS, & EDUCATION
NONPROFIT RESOURCES

Friday, August 7, 2020

Dear Community Partners,

In this newsletter you will find the most current information on local coronavirus response in Palm Beach County and community resources. To share updates with other Nonprofits First followers in this weekly email, please click "reply" and provide the details. It is our priority to share helpful and timely resources to keep you safe and informed during this time.

Nonprofits First Cares Website

A new tool has been launched by Nonprofits First to help our region's social sector respond to and recover from the COVID-19 pandemic.

NonprofitsFirstCares.org is available at no cost to nonprofits and prospective volunteers and donors - thanks to Children's Services Council of Palm Beach County, Great Charity Challenge, and Cincinnati-based Inspiring Service.

Through a unique profile, you can highlight the innovative ways your nonprofit has adjusted programming to serve our community, describe the financial effects of event cancellations and decreased volunteer hours, make an appeal for immediate needs, announce volunteer opportunities, and connect potential donors to your website.

You can provide as much or as little information as you wish, but the richer the data and the story, the better for your organization and our community. Through sharing this information in a central site at NonprofitsFirstCares.org, we hope to inspire donors and volunteers to step up and make a difference

To create or update your organization's profile, click here and follow the instructions linked here to register with your nonprofit, or watch the step-by-step video here.

QUICK LINKS

- County and State Orders, Actions, and Announcements
- Information on Foreclosure and Evictions, Rental Assistance, and Mortgage Relief
- Information on Testing
- Free Access to Foundation Directory Online
- Paycheck Protection Program (PPP) Info
- Healthy Return To the Workplace FAQs
- Free Masks
- Community Guides
- Counseling and Mental Health Support
- Schools and Youth Programming
- Help Finding Food
- Employment
- Business Resources
- Transportation
- Libraries
- Jury Duty

County and State Orders, Actions, and Announcements

SCHOOL BOARD APPROVES AUGUST 31 START DATE
The 2020-2021 school year will begin for students on Monday, August 31 in Palm Beach County School District-operated schools. The School Board voted unanimously on July 22 to delay the start date by three weeks. Click here for more details.

PALM BEACH COUNTY EMERGENCY ORDERS
On July 28, the Board of County Commissioners unanimously adopted Emergency Ordinance 2020-013. The measure amends Article II of Chapter 9 of the Palm Beach County Code of Ordinances known as the Emergency Management Ordinance, which provides procedures for managing emergencies.

Emergency Order 2020-015 took effect at 5:00 p.m. on Thursday, July 23, 2020. Clarifies the restriction of operating hours for restaurants, food establishments and other businesses and clarifies current businesses that remain closed and. Palm Beach County Emergency Order 2020-014 is repealed in its entirety.

Emergency Order 2020-016: Extension of the facial coverings directive Emergency Order 2020-012 until 12:01 a.m. on August 23, 2020. This order was originally slated to expire on July 24, 2020.

Masks and Face Coverings FAQs

Click here to view Palm Beach County Emergency Orders, including updates on the State of Emergency.

For up-to-date re-openings go to PBCGOV.com here.

NEW! IMPORTANT POLICY UPDATES FROM DEPT. OF CHILDREN AND FAMILIES

Recertification Extension

To ensure Floridians can safely access SNAP, TANF, and Medicaid benefits, DCF has implemented a six-month recertification extension for individuals and families scheduled to recertify in April, May, June, July and August.

For more information regarding Florida's benefit programs during this time, please visit https://www.myflorida.com/accessflorida/ or contact the customer call center at 850-300-4323 or 1-866-762-2237.

To check the status of your recertification, log into your MyACCESS account here: https://www.myflorida.com/accessflorida/

Maximum Monthly Allotment

The Department of Children and Families worked with federal partners to temporarily increase all Supplemental Nutritional Assistance Program (SNAP) recipients' benefit amounts to the maximum monthly allotment based on household size; the temporary increase continues for August.

For August, households who normally receive their monthly allotment between the 1st and 10th, will receive the monthly maximum allotment on August 10th. All other clients can expect additional benefits to be included as a part of their regularly scheduled benefit allotment. Additionally, any new households approved for food assistance will receive additional benefits within a week of being approved for benefits. Please note, customers who are already receiving the maximum allotment will not receive an increase.

Please contact DCF's Customer Call Center at 850-300-4323 or 1-866-762-2237 or visit www.myflfamilies.com/covid19/access.shtml for more information.

Work Requirements Waiver

Governor DeSantis has directed Department of Children and Families to postpone the reinstatement of work requirements through the end of August.

Through August 31, 2020, public benefits will not be terminated for Floridians who do not comply with work requirements. The Governor will coordinate with DCF to reevaluate the implementation of work requirements in the coming months.

To be clear, if an individual has received a notification stating that they are subject to work requirements or that they may be penalized due to failure to meet work requirements, they may disregard. No action is needed by those clients and no penalties will be applied. Click here for more information and updates.

Information on Foreclosure and Evictions, Rental Assistance, and Mortgage Relief

LIMITED EXTENSION OF MORTGAGE FORECLOSURE AND EVICTION RELIEF

Executive Order 20-180 has been extended until 12:01 am September 1.

Click here to view Governor DeSantis' Executive Orders.

PALM BEACH COUNTY RENTAL ASSISTANCE PROGRAM

The Palm Beach County Rental Assistance Program is available for residents of Palm Beach County who have been affected by the COVID-19 pandemic through loss of income, reduction in hours, or unemployment. Applications must be submitted through the Community Services Department's online portal. Click here to learn more about eligibility requirements and to apply. Rental Assistance Phone (anticipate delays): 561-355-4792

Click here for a flyer about Rental Assistance in English
Click here for a flyer about Rental Assistance in Spanish
Click here for a flyer about Rental Assistance in Creole

PALM BEACH COUNTY CARES FOR HOUSING (MORTGAGE ASSISTANCE PROGRAM)

Funding will provide assistance to income eligible households who are at least one-month delinquent in their first mortgage and escrow payments (PITI), late fees, attorney's fees, condominium and homeowners' association payments, special assessments, and other mortgage associated costs related to COVID-19.

Click here to learn more. Mortgage Assistance Phone (anticipate delays): 561- 233-3600

Click here for a flyer about Mortgage Assistance in English
Click here for a flyer about Mortgage Assistance in Spanish
Click here for a flyer about Mortgage Assistance in Creole

TOTAL FUNDING ISSUED TO DATE
Rental/Utility Assistance: approx. $520,000 paid, approx. $786,000 in process
Mortgage Assistance: approx. $805,000

NEW! LOCATIONS FOR CARES ACT RENT AND UTILITIES DOCUMENT DROP-OFF AND APPLICATION ASSISTANCE
The PBC Community Services Department (CSD) has added new locations to help applicants who have submitted CARES Act applications and need assistance with uploading pending documentation, verifying eligibility and/or processing the application only.

Applicants may make an appointment to submit documents at CSD's drive-thru intake, located at 810 Datura Street, West Palm Beach, and 1440 Martin Luther King Jr. Boulevard, Riviera Beach, on Tuesdays and Thursdays from 8:30 a.m. to 11:30 a.m. and 1 to 4 p.m. Please call (561) 355-4792 to make/confirm appointments and find out the drive-thru hours. Applicants must wear a mask and follow all social distancing guidelines when they arrive.

NEW! CARES ACT RENT AND UTILITIES WEBINAR
Palm Beach County will hold a live webinar discussing how to apply to the CARES Act Rent and Utilities Assistance Program. The webinar will be translated in Spanish during its transmission.

WHEN: Thursday, August 13, 2020
TIME: 4:00 pm.
WEBINAR LINK: *https://bit.ly/3fv9ZrO*
EVENT CODE: 160 665 4982

For more information, call 561-355-4792.

Rental *and* Utility Assistance

Need assistance applying for the CARES Act Rent & Utilities Assistance Program?

Below are eight agencies that can assist you.

Visit the websites or call the phone numbers below to make an appointment or for more information

Adopt-a-Family
Family Division of the Lewis Center
1000 45th Street, West Palm Beach
P. 561-444-0398
www.aafpbc.org
**Clients will be scheduled for in-person assistance.*

Catholic Charities of the Diocese of Palm Beach
9995 N. Military Trail, West Palm Beach
P. (561) 775-9560 or (561) 360-3327
www.catholiccharitiesdpb.org

Farmworker Coordinating Council of Palm Beach County, Inc.
Lake Worth Office:
1123 Crestwood Blvd.
Lake Worth, FL 33460
P. (561) 533-7227

Belle Glade Office:
233 W. Ave. A Suite D
Belle Glade, FL 33430
P. (561) 992-0603
www.farmworkercouncil.com

Community Partners
P. (561) 386-2704 or (561) 841-3500 ext. 1002
www.cp-cto.org/housing-services

Pathways to Prosperity
970 N. Seacrest Blvd., Boynton Beach
P. (561) 523-0179
www.pathwaysboynton.org

Palm Beach County Housing Authority
3432 W. 45th Street
West Palm Beach, FL 33407
P. (561) 684-2160
www.pbchafl.org

The Lord's Place
2808 N Australian Ave, West Palm Beach, FL 33407
P. (561) 537-4652 or (561) 494-0125) ext. 1115
www.thelordsplace.org
**In-person appointments*

The Urban League of Palm Beach County
1700 N. Australian Ave, West Palm Beach
P. (561) 833-1461 ext. 3000
http://www.ulpbc.org
**In-person assistance is available by appointment only.*

Palm Beach County COMMUNITY SERVICES

Palm Beach County Board of County Commissioners
Dave Kerner, Mayor, Robert S. Weinroth, Vice Mayor
Hal R. Valeche, Gregg K. Weiss, Mary Lou Berger
Melissa McKinlay, Mack Bernard

DO IT NOW! PALM BEACH COUNTY CENSUS 2020
pbcgov.com/census

CSD ANNOUNCES NEW COMMUNITY HEALTH WORKER PROGRAM

Collaborative with Community-based Agencies

The Palm Beach County Community Services Department (CSD) announces launch of the Community Health Worker (CHW) Program, which is aimed at helping to mitigate the spread of COVID-19. CSD partnered with Caridad Center, Community Partners of South Florida, FoundCare, Inc., Genesis Community Health, and Health Council of Southeast Florida to hire local residents who reflect similar racial, ethnic, and cultural backgrounds of the communities served.

For more information about the program, contact Sonja Holbrook at (561) 355-4700 or SHolbroo@pbcgov.org.

Information on Testing

PALM BEACH COUNTY'S INTERACTIVE TESTING MAP

This map will help residents find the closest private or community based testing location for them. Several of the sites are government supported and have free testing with a variety of restrictions and processes. Many others are private labs, urgent care facilities or pharmacies that will bill your insurance.

Click here for a spreadsheet of testing locations.

HEALTH CARE DISTRICT OF PALM BEACH COUNTY'S TESTING
COVID-19 Testing Site Locations and Hours:

FITTEAM Ball Park of the Palm Beaches Testing Site
5444 Haverhill Rd, West Palm Beach, FL 33407
Drive-thru Testing Site - Appointments Only
*Antibody testing reserved for first responders and healthcare workers
Tuesday - Saturday from 8:00 a.m. to 12:00 p.m.

Belle Glade Testing Site:
Lakeside Medical Center
39200 Hooker Highway, Belle Glade, FL 33430
Walk-up Testing Site - Appointments Only
Monday - Friday from 8:00 a.m. to 12:00 p.m.

West Palm Beach Testing Site:
C. L. Brumback Primary Care Clinics - West Palm Beach
1150 45th Street, West Palm Beach, FL 33407
Walk-up Testing Site - Appointments Only
Mondays and Thursdays from 8:00 a.m. to 11:00 a.m.

Jupiter Testing Site:
C. L. Brumback Primary Care Clinics - Jupiter
411 W. Indiantown Road, Jupiter, FL 33458
Walk-up Testing Site - Appointments Only
Tuesdays, Wednesdays and Fridays from 8:00 a.m. to 11:00 a.m.

Delray Beach Testing Site:
C. L. Brumback Primary Care Clinics - Delray Beach
225 South Congress Avenue, Delray Beach, FL 33445
Walk-up Testing Site - Appointments Only
Monday - Friday from 8:00 a.m. to 12:00 p.m.

Residents are encouraged to call the Health Care District's Testing Hotline, 561-642-1000, to schedule appointments at all of its testing sites. Testing is open to individuals of any age who do not need to be symptomatic.

For a list of testing sites, visit the Health Care District website.

UP-TO-DATE DEPARTMENT OF HEALTH COVID-19 DASHBOARD

As of 5 PM on 8/5, the positivity rate in Palm Beach County is 13.1%. To find the latest information about your specific zip code and other COVID-19 data, check out the Florida Department of Health COVID-19 Dashboard. Also find more health/COVID-19 information in multiple languages here.

For complete complete details on business opening requirements, please visit: http://discover.pbcgov.org/coronavirus/Pages/open.aspx

PALM BEACH COUNTY COVID-19 EDUCATION COMPLIANCE TEAM

The team is comprised of representatives from state and local agencies including the Palm Beach County Sheriff's Office, Palm Beach County Code Enforcement and Fire Rescue, the Florida Department of Health-Palm Beach County and police departments from Boca Raton, Boynton Beach, Delray Beach, Jupiter, Palm Beach Gardens, West Palm Beach and Palm Beach. Team members will proactively conduct spot inspections of local businesses and public venues, noting where masks are not being worn and/or social distancing is not being consistently practiced.

For more information or to contact the COVID Education Compliance Team, please call 561-24COVID (561-242-6843) or email covidcompliance@pbcgov.org

Offer Testing at Your Site with Lab 24

Lab 24 is a Molecular Diagnostic Lab in South Florida currently working with the Federal Government through the Cares Act to conduct Corona (Covid-19) Virus testing Free of Charge for patients that do not have health insurance, or that are Medicare recipients. Lab 24 is FDA EUA Approved and CLIA Certified with a 48 hour turnover time.

They are working with many non-profits, organizations and clinics, enabling them to host testing events for their patient population. For more information contact Isabella Sosa at isabellasosa@lab24inc.com.

Foundation Center (Candid) Provides Free Online Access

Remote access to the Foundation Center is being offered for free by Candid during the COVID-19 public health response. For a temporary link to a free public account to search Foundation Directory Online (Essential level) or Grants to Individuals Online, please email atynes@nonprofitsfirst.org.

Application Extension Nearly Up for Paycheck Protection Program (PPP)

The application window for Paycheck Protection Program loans is open until August 8.

The loans are available to small businesses that were in operation on Feb. 15 with 500 or fewer employees, including not-for-profits, veterans' organizations, Tribal concerns, self-employed individuals, sole proprietorships, and independent contractors. Businesses with more than 500 employees in certain industries also can apply for loans. More information may be found here.

FMA Guidance on PPP

FMA has made their PPP Toolbox available to the public. The Toolbox is designed to support nonprofit organizations as they navigate the Paycheck Protection Program, from Application, through Loan Management and Reporting, and Forgiveness. Click here to view the resources.

Healthy Return to the Workplace FAQs

OSHA is asking employers to investigate and record cases of COVID-19 that their employees acquired at work. In addition, OSHA has modified some of their language around cloth face coverings, stressing the importance of the employer duty to maintain a safe and healthy workplace. More information is in the FAQs document here.

Included on the resource page are additional best practice guides for re-opening places of businesses including Childcare Center-specific guides.

Visit the COVID-19 resources page and click *Healthy Return to the Workplace Resources* to access all the tools and download the templates.

Free State-Issued Face Masks

The Florida Department of Health (FDOH) has received 15 million reusable cloth masks to aid in decreasing the spread of COVID-19. These masks are for distribution in your community or other communities in the state of Florida. You may request as many as your agency can distribute. Please share this information with other organizations in your community as well as the concentric circle in which you move. This opportunity is available to any and all residents of Florida. Please share this information to as many agencies, churches, religious groups, fraternal and social clubs and other organizations as possible.

If you or any of your partners would like to access to these materials, please submit your request to Samantha Cooksey (Samantha.cooksey@flhealth.gov) via email; and be sure to copy: (walter.niles@flhealth.gov) and Jana Shamburger (jana.shamburger@flhealth.gov) on your request. This will allow the Office to monitor

referrals. Please note, all requests must include the following information in order to be processed:

1. Name of Organization
2. Person to Address Shipment to
3. Mailing Address for delivery
4. Quantity Needed

Free Reusable Cloth Masks

Free reusable cloth masks to aid in decreasing the spread of COVID-19 are available for distribution nonprofits in Palm Beach County and religious organizations. Please call Roger Vick or Roger Eades 561- 840-4522 or 561-629-0043 to make an appointment to arrange pick-up.

Preventing the Spread of COVID-19 in Palm Beach County While Maintaining Access to Health and Human Services Webinars and Information

Please fill out this form to sign up and receive information regarding the regular webinars on Preventing the Spread of COVID-19 While Maintaining Access to Health and Human Services in Palm Beach County. State and local demographic data related to COVID-19 testing and infection rates and updates from community partners are shared weekly. Stay informed!

Past webinars have been recorded and may be accessed on the county website here.

West Palm Beach Community Guide

The West Palm Beach COVID-19 Response Unit publishes a digital community guide for the City of West Palm Beach. Download it here.

Florida Nonprofit Alliance Resources

The Florida Nonprofit Alliance informs, promotes, and strengthens the nonprofit sector in order to create more vibrant communities across the state. State-wide guidelines and resources related to COVID-19 may be accessed here: https://flnonprofits.org/page/COVID19Resources

Counseling and Mental Health Support

211 Palm Beach and Treasure Coast
211 HelpLine is your Local Community HelpLine & Crisis Hotline. 211's highly trained staff are accredited by the National Suicide Prevention Lifeline. 211 provides crisis intervention, crisis support, assessment, and information and referrals to your local community resources and services. During times of crisis or for everyday needs, 211 is available 24/7 and is free, confidential and for people of all ages. Staff are available even if you are feeling overwhelmed and just want to talk.

Dial 2-1-1 or Text your zip code to 898211. Online Chat is available 10am-8pm daily at www.211palmbeach.org

211 staff also are the regional responders for the National Suicide Prevention Lifeline: 1-800-273-TALK (8255) and the Disaster Distress Helpline at 1-800-985-5990.

Alpert Jewish Family Service
Alpert Jewish Family Services is offering Free Virtual Support for the Community during the COVID-19 pandemic, including: Coping with our New Reality; Family Survivors of Suicide; Jewish Family Addiction Support Group; and more. Additional information including dates and times is available by clicking here.

Catholic Charities Mental Health Counseling
Catholic Charities Counseling Program encourages anyone experiencing stress, anxiety, and fear due to the COVID-19 pandemic to call our toll free hotline number at 1-844-848-6777. They are offering video sessions in lieu of face-to-face meetings with their highly trained therapists. Fees may apply to follow up video sessions (not the initial call), depending on an income-based sliding fee scale. Staff and counselors are bilingual - Spanish/English.

Telehealth Services for Children and Teens
Center for Child Counseling (CfCC) is providing counseling and support for children, teens, and families impacted by everyday challenges including those experiencing emotional or behavioral challenges related to the stress of COVID-19. Contact CfCC at 561-244-9499 ext. 2 for a free phone consultation. More information such as free, online parenting workshops may be found here.

Children's Home Society of Florida offers Free 24/7 Counseling
Right now, life is hard. Overwhelming. Exhausting. Lonely - even if you have houseful of kids. But you are not alone - and you don't have to go through this alone. Day or night, you have a listening ear and compassionate guidance with a caring counselor through Children's Home Society of Florida's Family Support Warm Line. It's completely free. Completely confidential. And available around the clock, 24/7.

Call or text 1-888-733-6303, or visit www.chsfl.org/support.

Faulk Center for Counseling Serving Clients through Telehealth
During COVID-19, the Fauk Center continues to serve our community with free and low-cost mental health services, including individual, couples, and family counseling, group counseling for children, teens, and adult, and support groups. Call 561-483-5300 between 9 am - 5 pm to schedule a telehealth intake appointment. New clients welcome.

NEW! Highridge Family Center Provides Free Intensive Outpatient Program and Supervised Distance Learning for Palm Beach County Youth

Beginning August 31, Palm Beach County Youth Services Department's Highridge Family Center is offering an ongoing five-days-per-week Intensive Outpatient Program (IOP) for youth ages 11-16, who are experiencing mental health or behavioral concerns and need more intensive supervision than at-home distance learning may provide.

In addition to licensed clinicians providing therapeutic services, Highridge staff offers structured and supervised distance learning, recreational and creative activities throughout the day. The program is free of charge for Palm Beach County residents. Family therapy and group therapy are required components of the program.

Daily programming is from 7:15 am to 6:30 pm Monday-Thursday and 7:15 am to 1 pm on Fridays. Families are responsible for daily transportation.

The IOP includes the following schedule of activities:

- Breakfast (provided)
- Distance learning with Palm Beach County Public Schools
- Lunch (provided)
- Therapeutic group
- Outdoor structured activity
- Community group or group activity and homework
- Dinner (provided)
- Pick-up

Highridge Family Center follows CDC guidelines for social distancing, handwashing and face coverings (provided). Changes have been made to restroom and meal service procedures to decrease any transfer of germs. The center is located at 4200 N. Australian Avenue, West Palm Beach. For more information or to apply for services, please call 561-625-2540.

Photo: Prime Time Palm Beach County

Camps, Schools, and Education

Back to School PBC! Drive-Up Event Postponed

The Back to School PBC! Drive-Up event, originally scheduled for August 1, was postponed. The Office of Community Revitalization is working with partners to reschedule the event, as the safety of the staff and volunteers remains a top priority. A new date will be announced as soon as it is confirmed.

Children's Services Council of Palm Beach County
To help keep your kids occupied with educational activities and learning tips, visit EveryParentPBC.org or download the EveryParent app. Find advice from local educators, explore learning tools and access educational activities to keep your child's academics on track while at home.

Cultural Council of Palm Beach County
Although many cultural spots throughout Palm Beach County are currently closed to the public, the Cultural Council has compiled a comprehensive list of more than 40 virtual cultural experiences, tours and classes perfect for the whole family to enjoy. Click here to see what's available.

Prime Time PBC - Activities for Children
Prime Time is hosting FREE virtual summer camp from 9 am-4 pm Monday-Friday. Enjoy fun and engaging resources and activities that families can do at home to continue learning. For more information click here.

Photo: Boys and Girls Clubs of Palm Beach County Farm to Family Program.

Help Finding Food

United Way of Palm Beach County Food Finder Map
The Palm Beach County Food Finder was created in response to COVID-19 in order to connect individuals seeking food resources to sites near them in a quick and accessible way. United Way of Palm Beach County will update this resource weekly. If you would like to include your organization's resources on the map, please fill out this Food Finder Interest Form. The map features different types of food resources, including:

- *Meals for Children 18 and Under*
- *Food Pantries*: These sites offer groceries such as canned goods, produce, and protein products.
- *Soup Kitchens*: These sites offer hot meals for individuals to take with them.
- *Family Take Out Meals*: These sites offer drive through hot meals for everyone in the car.
- *Affordable Produce*: These sites offer affordable produce boxes.

Palm Beach County Interactive Map
Palm Beach County has also made an interactive map available here.

SNAP Benefits available at 6 locations

Supplement Nutrition Assistance Program (SNAP) benefit sign-up is now available by appointment at six PBC Library locations. Please see the updated schedule below or online here.

Mondays and Tuesdays, 10 a.m. to 4 p.m.
Hagen Ranch Road Branch, 14350 Hagen Ranch Road, Delray Beach, FL 33446
Contact: James Vil, 561-517-7533
(English and Creole)

Mondays, 10 a.m. to 4 p.m.
Jupiter Branch, 705 Military Trail, Jupiter, FL 33458
Contact: Mario Mendez, 561-345-5085
(English, Spanish, and Q'anjob'al)

Tuesdays, 10 a.m. to 4 p.m.
Main Library, 3650 Summit Blvd., West Palm Beach, FL 33406
Contact: Riquet Lucien, 561-316-0895
(English and Creole)

Wednesdays, 10 a.m. to 4 p.m.
Glades Road Branch, 20701 95th Ave. South, Boca Raton, FL 33434
Contact: Mario Mendez, 561-345-5085
(English, Spanish, and Q'anjob'al)

Thursdays, 10 a.m. to 4 p.m.
Royal Palm Beach Branch, 500 Civic Center Way, Royal Palm Beach, FL 33411
Contact: Riquet Lucien, 561-316-0895
(English and Creole)

Fridays, 10 a.m. to 4 p.m.
Lantana Road Branch, 4020 Lantana Road, Lake Worth, FL 33462
Contact: Mario Mendez, 561-345-5085
(English, Spanish, and Q'anjob'al)

Clients must make an appointment by calling the numbers above. Walk-ins are not accepted at this time.

Individuals and families applying for SNAP can also email the Palm Beach County Food Bank at Benefits@pbcfoodbank.org or call 561-670-2518, extension 312 to schedule appointments or ask questions.

Delray Beach Food Assistance
Food assistance programs located specifically in Delray Beach can be found by clicking here.

Feeding South Florida
"Drive-thru" style grocery pick up in Palm Beach, Broward, and Miami-Dade Counties. For the .pdf of the complete list, click here.

Hospitality Helping Hands
Hospitality Helping Hands distributes groceries, pet food, and diapers on Saturdays at the Port of Palm Beach in Riviera Beach. More info available on their Facebook page here and at www.hospitalityhelpinghands.org.

Meals on Wheels of the Palm Beaches
Due to COVID-19 Meals on Wheels has temporarily adjusted operations to ensure the continued health and safety of the vulnerable senior population they serve, as well volunteers many of whom are over 60 themselves. They have shifted from daily deliveries to once a week delivery of a multi-pack of frozen dinner meals along with three breakfast meals.

In addition, they have opened temporary meal service eligibility to seniors who are normally mobile and able to shop for themselves but who, due to COVID-19, are not shopping in public to minimize their exposure. Seniors receive weekly delivery of the multi-pack of meals delivered at no cost which is made possible by special grant funding.

To inquire about eligibility and setup service please call (561) 802-6979 extension 6.

The **Palm Beach County Food Bank** (PBCFB) supports close to 200 partner agencies that provide food to our neighbors in need. Partner agencies are food pantries, soup kitchens, residential facilities, and other social services organizations that are located throughout Palm Beach County. https://www.pbcfoodbank.org/find-food or dial 211.

Transportation

Palm Tran

Palm Tran passengers will now begin boarding through the front door starting August 12, 2020. Palm Tran passengers will board through the front and exit through the back doors. **Palm Tran will begin collecting fares on all services starting August 16, 2020.**

Palm Tran Fixed Route and Paratransit Resumes Regular Service

A mask or facial covering is required to ride Palm Tran. The number onboard is limited to no more than 20 passengers on fixed-route buses. PT Connection is now running non-essential trips.

Go Glades Service

Palm Tran's western community bus service, Go Glades, Routes 1, 2, 3 and 4 are currently not running a regular service. You will be able to book a trip directly to and from your destination by calling: (561) 649-9838. Call at least two hours in advance to schedule a ride. Scheduled off-route pick up or drop off may be scheduled as early as three days in advance.

The Palm Tran call center (561) 841-4BUS (4287) is operating from 8:00 a.m. to 5:00 p.m. Many trip planning functions may be done through the Palm Tran app and on palmtran.org.

Tri-Rail

Passengers are urged to wear masks while riding. Tri-Rail continues to offer an amended schedule until further notice, with 18-trains every 2 hours starting at 4:17 a.m. on weekdays, and 12-trains every 3-hours starting at 5:17 a.m. on weekends. Trains have suspended fares.

Brightline
Train service is suspended until further notice.

Libraries

The Palm Beach County Library System is offering some evening and Saturday hours. All locations are closed on Sunday. Visitors are required to wear facial covers. A limited number of computers will be available with social distancing measures in place. Computer users are limited to a 1 hour computer session per day. Returned materials will be quarantined for 72 hours. Members are asked to return items through the book drop or automated returns and to place items removed from shelves on book carts for quarantine.

Visit http://www.pbclibrary.org/ for hours and to see what activities are available. Click here for a complete list of digital activities.

Employment

CareerSource Central Career Center is Open

CareerSource Palm Beach County's Central Career Center at 3400 Belvedere Road in West Palm Beach is open with limited services from 8 a.m. to 3:30 p.m M-F. Career Centers in Belle Glade and Delray Beach remain closed until further notice. The organization also will continue to provide virtual services online and by email and phone to serve customers.

Many businesses are ramping up to rehire staff as well as hire new candidates. The CareerSource Business Services staff connects employers with qualified candidates for job openings - at no cost. They can be contacted at www.careersourcepbc.com or call 561.340.1060 and select option 3.

Some training scholarships are available. Workforce Innovation & Opportunity Act (WIOA) Training scholarships help those who qualify obtain a credential or certification that can help lead to a career in one of Palm Beach County's in-demand industries such as healthcare, hospitality, construction, information technology, and business management. Click here for more information.

Business Resources

SBA Disaster Loan Virtual Office
The U.S. Small Business Administration South Florida District Office will host virtual office hours to answer questions about the SBA Economic Injury Disaster Loan Program. Limited to 250 callers at one time. Participants may call at any time and are welcome to enter and exit at will. Callers will be muted upon entry and will be taken in the order they are received. The virtual office hours are 11:00 a.m. to 1:00 p.m. and 3:00 p.m. to 5:00 p.m. Monday through Friday.
Skype: https://meet.lync.com/sba123/jfhein/DRJCSWGT [lnks.gd]
Phone: (202) 765-1264; Conference ID - 143765659

Jury Duty

All jury selection proceedings, grand jury proceedings, and criminal and civil jury trials are suspended until further order of the court. If you received a summons to report for jury duty, do not report to the courthouse. You do not need to take any further action.

Those with questions regarding jury service can call 561-355-2930 or visit https://jury.mypalmbeachclerk.com/#/home.

Individuals with questions related to the coronavirus should call the Florida Department of Health's Coronavirus Call Center at 1-866-779-6121 which is available 24 hours a day, seven days a week or email COVID-19@flhealth.gov. They can also visit http://pbchd.org for the latest health information. Visit the Centers for Disease Control and Prevention.

For previously shared COVID-19 related resources please visit the Nonprofits First website and click on *COVID-19 Information, Nonprofits Needs Survey, & Healthy Return to the Workplace Resources* in the middle of the page. Please send us information that you would like us to share with our community.

Sincerely,

Jessica Cecere
Chief Executive Officer